

I Need to Speak to You About...

Let's face it, we all make mistakes sometimes. Dr. Cadie, Dr. Dan, and their staff try their best but sometimes fall short of making each and every orthodontic visit a positive experience. With that in mind, please ask to speak with us about any questions, or concerns, that you may have regarding any aspect of your, or your child's care. Dr. Cadie, and Dr. Dan, are eager to answer your questions and respond to your concerns!

So that Dr. Cadie, or Dr. Dan, can properly address your questions, or concerns, would you please take a minute to give us some background.

Thank you.

Specifically, we would like to know about:

- Better communication between the office and me about treatment
 - Billing issues
 - My, or my child's, treatment progress
 - When will I be finished
 - What causes my orthodontic appliances to come loose
 - The plan for the balance of my treatment
 - Other...please specify _____
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I would like to complain about:

- The way I was treated/spoken to by: _____.
- The long waiting in the reception area for my treatment.
- The cleanliness of the office...What area _____

Any other issues, questions or complains: _____

Name: _____

Date: _____

I don't have time now and I preferred to be called: _____

Best time to call _____